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TRAI Format

# Residential

**Please note that prices in this document are indicative only and subject to change without notice.**

All speeds are measured in Megabits (mbps).

All data is measured in Gigabytes (GB).

Prices are in Indian Rupees.

	HL 1	HL 2	HL 3	HL 4	Postpaid Data	Prepaid Data	HCFR 10	HCFR 20	HFFR 25	HFFR 50	HFFR 100	HFFR 1000
Download speed (outside network) – up to:	54 (Average 10)				Unrestricted (up to 1000Mbit/s)		10	20	25	50	100	1000
Upload speed (outside network) up to:	54 (Average 10)				Unrestricted (up to 1000Mbit/s)		2.5	5	6.25	12.5	25	250
Usage Limit (outside network)	5	10	20	30	Up to Bill Limit	Up to Prepaid Amount	Subject to “reasonable usage”, which is defined as total price inc tax divided by 10. No over-use charges or penalties are applied, however blatant misuse or abuse of network resources (e.g. 250% of FUP) on a consistent basis may lead to a permanent plan upgrade.					
Max contention ratio (outside network):	1 : 10				1 : 10		1 : 10					
Speed after FUP – up to:	N/A				N/A		10	20	25	50	100	1000
Download speed (inside network) – up to:	54 (Average 10)				Unrestricted (up to 1000Mbit/s)		10	20	Unrestricted (up to 1000Mbit/s)			
Upload speed (inside network) up to:	54 (Average 10)				Unrestricted (up to 1000Mbit/s)		10	20	Unrestricted (up to 1000Mbit/s)			
Usage Limit (inside network):	10	20	40	60	Not measured		Not measured					
Max contention ratio (inside network)	1 : 20				1 : 32		N/A		1 : 32			
Effective minimum bandwidth (inside network)	6.5				77.75		N/A		77.75			
Installation charge (ex tax)	499				907		499		907			
Installation charge (inc tax)	550				1000		550		1000			
Infrastructure Price (ex tax)	180				499		180		499			
Infrastructure Price (inc tax)	199				550		199		550			
Infrastructure Billing Validity	30 days				30 days		30 days					
Plan Price/Price per GB (ex tax)	91	136	272	408	9.07		907	1,360	1,314	1,948	2,674	4,034
Plan Price/Price per GB (inc tax)	100	150	300	450	10		1,000	1,500	1,449	2,149	2,949	4,449
Data Billing Validity	30 days				30 days	360 days	N/A					
Total Price (ex tax)	271	316	452	588	499 + usage up to bill limit	499 + prepaid data	1,087	1,540	1,813	2,447	3,173	4,533
Total Price (inc tax)	299	349	499	649	550 + usage up to bill limit	550 + prepaid data	1,199	1,699	1,999	2,699	3,499	4,999
Total Validity	30 days				30 days	Maximum 360 days	30 days					
Notes							*HCFR plans available where Hayai does not have it's own infrastructure and is delivered using copper from your local cable operator, who may post charges beyond Hayai's control					